



## Credit Policy

**Unless otherwise specified, payment terms are seven (7) days from date of invoice.**

The account holder or freight sender is responsible for any additional charges incurred for incorrect declared consignment details, redelivery fees, hand unload charges, return costs due to no fault of the freight company, surcharge for return consignments as detailed on Vital Info page and any other charge incurred that is deemed to be the responsibility of the sender.

Any costs incurred by Pick Ups Online in relation to collection of overdue monies, including its own administration costs, will be additional charges on the account. This also applies to declined credit card transactions.

**Accounts that are overdue and age in excess of 21 days will be automatically suspended and any future bookings will have to be paid for in advance.**